

Effective Date: 14/09/2022



Introduction

At GROW Radio ("we", "us", or "our"), we are committed to protecting the privacy and security of our listeners, guests, and users. This Privacy Policy describes the types of information we collect when you access, subscribe to, or listen to our podcasts ("Services"), and how we use, share, and protect that information.

By using our Services, you agree to the terms of this Privacy Policy. We may update this Privacy Policy from time to time, and we encourage you to review it regularly to stay informed about any changes. If you continue to use our Services after any changes have been made, you agree to the updated Privacy Policy.

Information We Collect

We may collect the following types of information when you use our Services:

- **Personal Information:** This is information that can be used to identify you personally, such as your name, email address, phone number, or mailing address. We may collect this information when you subscribe to our newsletter, participate in contests, or communicate with us.
- **Usage Information:** We automatically collect information about your interactions with our Services, such as the episodes you listen to, the date and time of access, and the duration of your listening sessions.
- **Device and Technical Information:** We may collect information about your device and internet connection, including your IP address, device type, operating system, browser type, and other related information.

How We Use Your Information

We use the information we collect for the following purposes:

- To provide and improve our Services, including personalising your listening experience and making recommendations based on your preferences and interests.
- To communicate with you about our Services, including sending you newsletters, promotional materials, and other information that may be of interest to you.
- To administer contests, promotions, and other listener activities.
- To analyse and understand how our Services are being used in order to improve their functionality and performance.
- To detect, prevent, and address technical issues or security breaches.
- To comply with legal obligations and to protect the rights, property, and safety of GROW Radio, our listeners, and others.

Sharing Your Information

We may share your information in the following circumstances:

- With service providers who assist us in operating and maintaining our Services, such as hosting providers, analytics providers, or email service providers.
- With third parties for marketing, advertising, or research purposes, but only in aggregate, anonymised form, so that it cannot be used to personally identify you.
- In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred to the new owner.
- To comply with legal obligations or to protect the rights, property, and safety of GROW Radio, our listeners, and others.
- With your consent, in situations not otherwise described in this Privacy Policy.

Your Choices and Rights

You have the right to access, correct, update, or delete your personal information. You can unsubscribe from our newsletters or other communications at any time by following the instructions included in each email or by contacting us directly.

You may also have additional rights under applicable data protection laws, such as the right to object to our processing of your personal information, the right to restrict our processing of your personal information, and the right to data portability.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, technologies, or legal requirements. When we make changes, we will update the effective date at the top of this document, and we encourage you to review the policy periodically to stay informed about our privacy practices.

Contact Us

If you have any questions, concerns, or comments about this Privacy Policy, or if you wish to exercise any of your rights described herein, please contact us at:

GROW Radio
Attn: Privacy Officer
7 Chapman Court
Bridge Street
Warwick
CV34 5DP
England
Email: gary@growradio.uk
Phone: 07866602507

We are committed to working with you to resolve any concerns or complaints you may have about our privacy practices. If you are not satisfied with our response, you may have the right to lodge a complaint with the appropriate data protection authority in your jurisdiction.